

## BGHC REGISTRATION and REFUND POLICY – 2023/24 Hockey Season

### REGISTRATION FEES

The BGHC is only accepting credit card payments for all registrations. Payments will be made through the RAMP registration system.

Payment timing:

- House League – Upon Registration
- Representative (Rep) – First Payment Upon Registration, Second Payment Due September 30<sup>th</sup>, 2023
  - The RAMP registration system allows for automated split credit card payments

### REFUND POLICY

Members have 24 hours from the time of registration to request a refund if they no longer wish to participate. Refund requests need to be submitted in writing and emailed to [office@bghc.ca](mailto:office@bghc.ca)

For House League and Representative (Rep) programs, there will be a \$100 administrative fee per withdrawing player if a request is submitted within 24 hours of registration. NO refunds will be provided after 24 hours of registration unless the Board of Directors or the OWHA ends the season prematurely. No exceptions to this policy.

In the event the season ends prematurely, the Board of Directors will evaluate and approve appropriate refunds for both House League and Representative (Rep) programs. Costs incurred by the organization up to the cancellation of the Season will be taken into consideration when determining refund amounts.